EI BATTERY

SHIPPING INFORMATION / CLIENT EDITION

# Shipping information & freight terms

Company details and delivery arrangements

21 OCTOBER 2026 | MELBOURNE, AUSTRALIA



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Company information, dispatch locations and delivery arrangements.

## 01 Company information

**Company:** EI Battery Solutions
**Website:** eibattery.com.au
**Company contact:** Charles Gardiner
**Logistics partner:** Gem Logistics

## 02 Dispatch warehouse locations

Orders are allocated to the warehouse holding the required stock. The dispatch location depends on stock availability for the order.

### VICTORIA - ALTONA NORTH

Intercentral Logistics - Warehouse 7
30-68 Tarrace Ave, Altona North VIC 3025

### QUEENSLAND - WILLAWONG

Building 6.1, 261/269 Gooderham Rd
Willawong QLD 4110

### NEW SOUTH WALES - PEMULWUY

6-20 Clunies Ross St
Pemulwuy NSW 2145

## 03 Dispatch and delivery arrangements

- Warehouse allocation, stock availability, pickup and access arrangements must be confirmed before a carrier booking is made.

- The warehouse picks, packs and dispatches the order. The carrier collects from the confirmed dispatch warehouse and delivers to the nominated address.

# Freight & delivery terms

Freight is assessed for the specific order, dispatch warehouse and destination.

**01** **Freight calculation**
Freight is based on the applicable route, service, packed weight and packed dimensions. Chargeable weight is assessed using actual gross weight or cubic weight, whichever is greater, under the applicable carrier rules. Minimum charges may apply.

**02** **Carrier services**
Services covered include Xpress, TNT 76 and StarTrack Express / FPP. Service selection is subject to the consignment requirements and the applicable route. StarTrack FPP uses fixed weight breaks of 1, 3, 5 and 20 kg; consignments outside the applicable limits require a quote.

**03** **Fuel, dangerous goods and handling**
Applicable fuel levies, dangerous goods (DG) charges and handling charges are included in the freight assessment. DG pricing depends on the service and chargeable items. StarTrack fuel and DG charges require quotation. Any unresolved DG limits or additional charges must be confirmed before booking.

**04** **Tailgate and delivery requirements**
Delivery tailgate charges apply where required. Pickup tailgate charges are assessed separately. Residential delivery, extra handling and other applicable surcharges must be assessed for the order and included where required.

**05** **Consignments requiring a manual quote**
A manual freight quote is required for remote routes, pallets with a dimension over 199 cm, Xpress consignments over 500 kg, and consignments with unresolved fuel, dangerous goods or other additional charges.

**06** **Pricing and GST**
The customer freight amount includes the applicable freight charges and GST. GST is calculated at 10%, with the final customer total rounded to two decimal places. Fuel levies and carrier surcharges are subject to the applicable rate card and confirmation for the booking.

**07** **Booking information**
The delivery address, confirmed packed dimensions, gross weight, package count, dangerous goods details and any pickup or delivery access requirements form the basis of the freight assessment. Dispatch stock and warehouse arrangements must be confirmed before booking.